



BÜTGENBACHER HOF
HOTEL | WELLNESS | RESTAURANT

Our sustainability policy



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Who are we?

The Hotel Bütgenbacher Hof was founded in 1987 and is a genuine family-run business. Since 2011, the hotel is run by the second generation: Thorsten Maraite and his wife Jennifer Heyen. They welcome their guests in a warm and natural atmosphere that invites everyone to unwind and relax.

"Sustainability is a key factor in our constant search for progress and innovation. We strive for an optimal balance between quality, sustainability and modern hospitality."

Our commitment to the environment

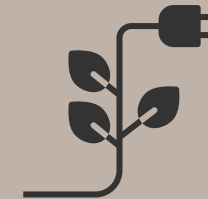
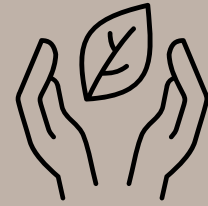
We respect the nature surrounding us

We work closely with local businesses and some of our fruit and vegetables, eggs, fruit juices, yoghurt, honey, meat and bread come from local producers.

We promote sustainable modes of transport such as public transport, (electric) bicycles and electric cars. We lend electric bikes to our customers and have several charging stations for bikes and four charging stations for cars.

We try to reduce plastic and pre-packaged products/food as much as possible. We have already achieved this completely at the breakfast buffet.

Sustainable construction plays an important role in all renovation work. We attach great importance to the use of regional wood and sustainable building materials.



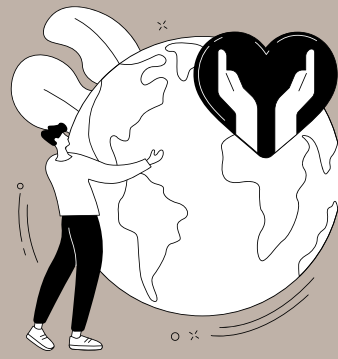
A sustainable approach from A to Z

We promote biodiversity by cultivating a beehive in our garden and planting indigenous wildflowers.

Our external laundry also attaches great importance to quality and sustainability when selecting its products. The cleaning process is designed for sustainability and the cleaning products are also eco-certified.

We have conscientiously opted for an electricity provider that works with 100% renewable energy. We also have a photovoltaic system that enables us to generate 10% of our electricity ourselves. In addition, almost all of our light bulbs are energy-saving.

We use products based on the concept of microbiological cleaning to clean our rooms and public areas. We try to find products that replace conventional chemicals.



Our social commitment

"We try to create a pleasant working environment for everyone!"

Our team is composed of several generations and nationalities that complement each other: from experienced employees who have been with us for over 25 years to a large number of young professionals. For us, this is a perfect symbiosis that ensures an inclusive atmosphere in the spirit of modern hospitality. The ten trainees and our students ensure that there is always a breath of fresh air in our company. Since 15 years, our team is also supported by a person with a disability, which is a great enrichment for everyone. Together, we form a dynamic and innovative team that makes our hotel what it is today.

We attach great importance to giving every team member the opportunity to take responsibility, to express themselves freely and to formulate suggestions for improvement at any time.

In order to offer our employees who are not from the region a good place to live, we established a renovated accommodation with 6 rooms, our "Team Lodge" in the centre of Bütgenbach, in 2022. In this way, we want to offer employees who come from far away or have no way of reaching us by public transport a safe home and make it easier for them to integrate into our beautiful village and our team.

Wherever possible, we also try to reconcile family and career. This means that we try to adapt to the individual needs of each employee when organising working hours. We have three children ourselves and know what it means to maintain a healthy balance between work and private life. Especially in the hospitality industry, where people also work evenings, weekends and public holidays.

Our commitment to our neighbourhood

The municipality of Bütgenbach is not only the location of our hotel, but also our home base. It is therefore particularly close to our hearts. For this reason, we are happy to participate in its development and are a member of the local interest group of Bütgenbach. This gives us the opportunity to promote healthy tourism and at the same time stay in close contact with the citizens of our beautiful village.

Through the interest group, we were able to participate in the upgrading of various hiking trails, the creation of a historical circular route, the construction of a new playground in Bütgenbach and the design of an information map of the village.

